



Canine Water Wellness

HYDROTHERAPY & AQUATICS

## Terms and Conditions

1. While every care is taken for dogs undergoing treatment and in the maintenance of the water and equipment, dogs receiving hydrotherapy treatment is at their owner's risk.
2. Dogs should have proof of vaccination or Health Certificate, to be produced upon request.
3. Dogs should have regular veterinary care during treatment to ensure they are fit to swim.
4. Dogs with infectious or contagious conditions, such as ear, eye or skin infections cannot be allowed in the pool. Owners are advised to cancel all appointments with at least 24hrs notice until the condition is clear and normal cancellation conditions apply.
5. Please ensure that your dog has relieved himself/herself prior to swimming. If the dog defecates in the pool according to CHA standards, the pool must be emptied and then shut down for a period of 24 hours and all filters must be replaced. Therefore a \$200.00 charge will be applied.
6. Dogs are to be relatively clean when brought to CWW. Should a dirty/muddy dog need to be washed first, you are free to use the Wash n'Go service.
7. Your session includes the access to the wash n' go station. We will be happy to show you how things work but you are responsible for the bathing and drying of your dog.
8. Session fees will be charged in full if an appointment is cancelled without 24 hours notice.
9. All dogs must be kept under control and on leash while on the premises.
10. It is the owner's responsibility to clean up after their dogs when on the premises and in the surrounding area. Pick up bags are available, if required.
11. We reserve the right to use photos and video footage taken during sessions or on the premises.
12. CWW reserves the right to refuse treatment to any dog.

Signed: \_\_\_\_\_ Dated: \_\_\_\_\_